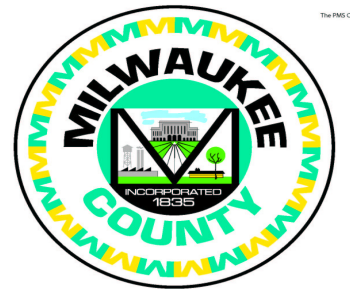




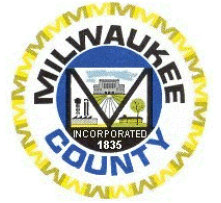
# Milwaukee County IT Steering Committee Flash Status Report

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4<sup>th</sup> Quarter, 2006



The PMS Co

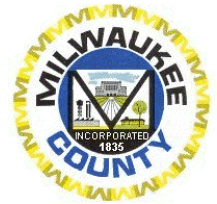


# Report Highlights

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- Overall Project Health
  - Planned
  - Unplanned
- Project Status
  - Significant Accomplishments
  - Challenges
  - Upcoming Milestones
- Financials
- Project Descriptions

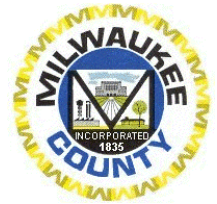
# Overall Project Health



Planned Projects	Health
Human Resources Information System (HRIS)	Red
800MHz Rebanding	Yellow
CBDP Federal Reporting System	Green
County Job Costing System	Green
Employee Retirement System	Green
Fiscal Monitoring System	Green
Help Desk Productivity Improvements	Closed
Seamless Network	Closed
Technical Infrastructure Replacement	Closed
TSM – Centralized Disk to Disk Backup System	Closed

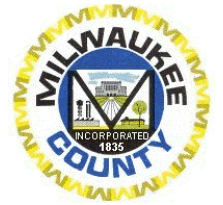
Key	
Green	On schedule, on budget
Yellow	Watch list
Red	Major issues, Management attention required

# Overall Project Health



UnPlanned Projects	Health
DHHS/ESD Customer Call Center	Yellow
DHHS/Operations Work Order Tracker	Green
MCSO – Warrant, TRO Interfaces	Green
Updates to Milwaukee.gov	Closed

Key	
Green	On schedule, on budget
Yellow	Watch list
Red	Major issues, Management attention required



# Planned Projects



## Human Resource Information System Status

Significant Accomplishments	Challenges <span>Red</span>
<ul style="list-style-type: none"><li>✓ Train the trainer series completed</li><li>✓ Application and Application History requirements sign-off completed</li><li>✓ First audit complete. All samples were reviewed and results of the audit which required changes for the second load were identified and applied.</li><li>✓ OT Holiday Accrued SRS was approved. Sick Accrual payout for retirees is now a separate SRS.</li><li>✓ Loaded Rate SRS Custom Package Signed</li><li>✓ Retirement interface from HPW to Def Ben Signed</li></ul>	<ul style="list-style-type: none"><li>✗ Project delivery has been shifted to the first half of 2007</li><li>✗ Completion and approval of BRDs</li><li>✗ Reviewing and approving feature/function of all customizations presented by Ceridian (Professional Services)</li><li>✗ Limited Ceridian and Milwaukee County resources</li><li>✗ Responding to HR Director resignation and potential impact of departmental restructuring in 2007</li></ul>
Upcoming Milestones	
<p><b>Time and Attendance (CTA):</b> Complete approver and employee training and pilot implementation</p> <p><b>Benefits (CBS):</b> Implementation on hold after shutdown process until late 2006/early 2007</p> <p><b>Recruitment (CRS):</b> Define Hiring Manager and Recruiter roles in CRS</p> <p><b>Payroll Web (HPW):</b> Complete and approve business requirements document</p> <p><b>Data Conversion:</b> Final 'Production' Data Conversion: 2/07-3/07</p> <p><b>Audit:</b> Complete second audit of data converted from Genesys to Ceridian</p> <p><b>Custom Program (PS):</b> Finish reviewing/approving remaining three custom programs</p> <p><b>Testing Custom Programs:</b> Begin testing process 1/07; target completion date – 3/30/07</p>	



## 800MHz Rebanding Status

Significant Accomplishments	Challenges Yellow
<ul style="list-style-type: none"><li>✓ County and Sprint/Nextel have agreed on need to replace MCTS bus radios and CAD/AVL equipment</li><li>✓ Deadline for mediation has been extended an additional month with the hope that a resolution to differences can be reached on time/cost allocation for planning tasks</li></ul>	<ul style="list-style-type: none"><li>✗ <b>Equitable replacement system implementation for MCTS integrated voice and data system.</b></li><li>✗ <b>If agreement on planning funding is not reached voluntarily in mediation, the County and Sprint/Nextel will end up at the FCC which could delay the process by up to six months.</b></li></ul>
Upcoming Milestones	
<ul style="list-style-type: none"><li>○ Resolution to differences on planning tasks – 2/07</li><li>○ Execute planning phase tasks and develop reconfiguration work plan with costs - 3/07</li><li>○ Provide status report to County Board – Q2 2007</li><li>○ Negotiate and execute a Frequency Reconfiguration Agreement to TA and Sprint/Nextel - 6/07</li><li>○ Execute reconfiguration tasks and complete the reconfiguration of the County's Radio System and MCTS - 12/07</li></ul>	



## CBDP Federal Reporting System Status

Significant Accomplishments		Challenges	Green
<ul style="list-style-type: none"><li>✓ Worked with vendor to make some modifications to application based on feedback from users</li><li>✓ Created database back-up for capturing new business profiles that will be re-imported after going live</li><li>✓ Coordinated with DPW to implement new Bid Automation component in an effort to save development time and cost</li></ul>		<ul style="list-style-type: none"><li>✗ Developing a countywide process to manage vendor information</li><li>✗ Enforcing adherence to DBE compliance standards</li><li>✗ Introducing and training vendors who will be required to utilize the new application</li></ul>	
Upcoming Milestones			
<ul style="list-style-type: none"><li>o Pilot DPW – 2/13/07</li><li>o Set up production – 2/19/07</li><li>o Test – 2/20/07</li><li>o Import and validate data, with target go live date – 2/26/07</li></ul>			



## County Job Costing System Status

Significant Accomplishments		Challenges	Green
✓ Reviewing RFP requirements for publication		✗ Time constraints with completing RFP process	
Upcoming Milestones			
o Issue an RFP for selection of a third party vendor – 1/07			



## Employee Retirement System (ERS) Status

Significant Accomplishments	Challenges <span>Green</span>
<ul style="list-style-type: none"><li>✓ Updated project work plan to accommodate ERS requirements and expectations</li><li>✓ Completed documentation of Pension Ordinance rules</li><li>✓ In process of reviewing Data Dictionary for World Module to assist with developing interim SQL database structure</li><li>✓ Began design and development of forms, reports, documents and letters</li><li>✓ Developed new Vitech Milestone Payment Schedule based on revisions to project work plan</li><li>✓ Prepared and presented schedule for reviewing 314 detailed system specifications to ERS staff</li></ul>	<ul style="list-style-type: none"><li>✗ Resource availability and expectations</li><li>✗ Data integrity issues with DEFBEN</li><li>✗ Responding to HR Director resignation and potential impact of departmental restructuring in 2007</li><li>✗ Tool selection for managing Life/Health benefits for Retirees</li></ul>
Upcoming Milestones	
<ul style="list-style-type: none"><li>○ <b>Solutions Delivery – Imaging/Backfilling:</b> Prepare records room for document imaging; Approve imaging processes, train staff and begin document imaging target completion date – 10/07</li><li>○ <b>Solutions Delivery – Core:</b> Design and develop forms; Review and approve detailed specifications; Develop and test data interfaces target completion – 4/08</li><li>○ <b>Solutions Delivery – Self Service:</b> Review and approve detailed specifications; Develop and test module; Train users and rollout target completion – 7/08</li></ul>	



## Fiscal Monitoring System Status

Significant Accomplishments		Challenges	Green
<ul style="list-style-type: none"><li>✓ Installed new software for the Zoo to assist in conversion of data from Crystal Reports to Excel</li><li>✓ Met with WE Energies to discuss moving forward with Group Billing for Parks department</li><li>✓ Created new Carryover document to be used during administrative users review</li></ul>		✗ Dynamic project and limited resources to support increased departmental requests	
Upcoming Milestones			
<ul style="list-style-type: none"><li>○ Close 2006 project and create new sub-projects for tracking 2007 capital funding</li></ul>			



# Unplanned Projects



## DHHS/ESD Customer Call Center Status

Significant Accomplishments	Challenges Yellow
✓ Phase 3 requirements completed	✗ State production implementation changed from March to May 2007
Upcoming Milestones	
<ul style="list-style-type: none"><li>○ Signoff on Phase 2 production</li><li>○ Target completion of Nortel specification documents – 1/19/07</li><li>○ Schedule Phase 3 implementation for Q1 2007, with go live in Q2 2007</li></ul>	



## DHHS/Operations Work Order Tracker Status

Significant Accomplishments		Challenges	Green
<ul style="list-style-type: none"><li>✓ Sponsor approved technical solution – Notes database</li><li>✓ Developed and presented solution prototype to subject matter experts</li></ul>		<ul style="list-style-type: none"><li>✗ Management of cultural change that will occur as a result of replacing existing manual process</li></ul>	
Upcoming Milestones			
<ul style="list-style-type: none"><li>○ Test prototype and incorporate enhancements</li><li>○ Conduct user acceptance testing</li><li>○ Rollout solution – Target completion 2/07</li></ul>			



## MCSO Interfaces Status

Significant Accomplishments		Challenges	Green
<ul style="list-style-type: none"><li>✓ Reworked project plan to break down CIB and CCAP interface activities</li><li>✓ Working with CIB for organizational readiness of TRO and Warrant interfaces</li><li>✓ CIB sent a sample XML validation file for use in automated validation process</li></ul>		<ul style="list-style-type: none"><li>✗ State resources have limited time to devote to necessary upgrades to implement Web Services in their existing system, which may cause delays</li><li>✗ Need written agreement from chief judge and State officials to allow scanning of Warrants, TROs and Affidavits to serve as the original for legal purposes</li></ul>	
Upcoming Milestones			
<ul style="list-style-type: none"><li>○ CIB Interface: Design using TCP/IP specifications; Identify valid transactions; Build interface; Identify business process changes; Set up infrastructure; Test and Deployment target completion date – 2/5/07</li><li>○ CCAP Interface: Design web services; Build interface; Identify business process changes; Set up server and infrastructure; Test and Deployment target completion date – 3/2/07</li></ul>			

# Project Descriptions



Planned Projects	Description
800 MHz Rebanding	Convert all 800 MHz radios to new radio band location defined by the FCC
CBDP Federal Reporting System	Provide Joint Certification Tracking System modifications in order to meet CDBP business requirements
County Job Costing System	Replace an outdated billing system and process and to discontinue use of Falcon and Mainframe processing
Employee Retirement System (ERS)	Replace retirement system
Fiscal Monitoring System	Develop a monitoring system to improve fiscal reporting efficiencies
Help Desk Productivity Improvements	Implementation of two improvements into our help desk environment: Privatize 1st level support and implementation of an end-user self-service for password resets
Human Resources Information System	Replace system and processes related to Human Resources and Payroll
Phone System Implementations: Airport, BHD, HOC, Zoo	Install new phone systems at the identified locations
Seamless Network	Create a cohesive network and server environment to enable sharing of resources
Technical Infrastructure Replacement	Purchase and replace Countywide computer equipment
TSM - Centralized Disk to Disk Backup System	Implementation of centralized backup environment for distributed computing
Unplanned Projects	Definition
DHHS/ESD Customer Call Center	Provide a customer call center system that will be supported
DHHS/Operations Work Order Tracker	Develop a process to manage and report on DHHS Operations work orders
MCSO - Warrant, TRO, Badger TraCS Interfaces	Develop CJS interfaces for the Sheriff's office to satisfy State requirements
Updates to Milwaukee.gov	Consolidate web sites; introduce and use a new content management system; provide the ability to develop online forms, collections and E-payments on the new county web site